

TERMS & CONDITIONS FOX FINE WINE & SPIRITS

RESTAURANT BOOKINGS

Restaurant bookings can be made at any time either via email, phone or www.bookatable.co.uk
We may require credit/debit details to hold the booking for you.

RESTAURANT CANCELLATIONS

Cancellations, without charge, can be made 24 hours in advance of the booking. A cancellation within 24 hours of your booking will incur a charge of £12 per person. Should you not attend without notice, your table will be held for a maximum of 20 minutes before it is then given to another group.

PRIVATE HIRE AND DEPOSIT

There is a minimum spend for each separate room/space. In order to confirm a booking, we require a deposit of £200.00. Deposits will be deducted from the final bill on the day, and the outstanding balance must be settled, in full, at the end of the event.

CONFIRMATION

All bookings are provisional until a paid deposit is received, on receipt of payment a booking is confirmed. At any point, should we receive a second enquiry for use of the room/space on the date of your provisional booking, you will be asked to settle the deposit within 24 hours. Failure to do so will result in the space being released to the second party.

CANCELLATION

Deposits are non-refundable should you cancel or move the date of a confirmed booking less than **14 days** prior to the function. Additionally, should you cancel a confirmed booking on the day; we reserve the right to keep the deposit and to charge fully for all items that have been prepared for your event.

MENUS

Should your party have dietary requirements, we must be notified of those on the day you make your final menu choice. Any new dietary requirements that we become aware of on the day may delay the speed of service of your event.

LOSS AND DAMAGE

Planet of the Grapes Ltd. accepts no responsibility for the loss or damage to any items left in its care. All items are left entirely at the owner's risk.
Should any items belonging to Planet of the Grapes Ltd. Be damaged by a member of your group you/they will be liable for the replacement cost of that item.

INVOICING AND ACCOUNTS

We do not offer customer accounts, nor do we offer company invoicing. All outstanding balances must be settled, in full, at the end of the event. We accept all major credit/debit cards and cheques with a valid cheque guarantee card.

GRATUITY AND VAT

An optional service charge of 12.5% will be added to the final bill. All prices quoted include VAT.